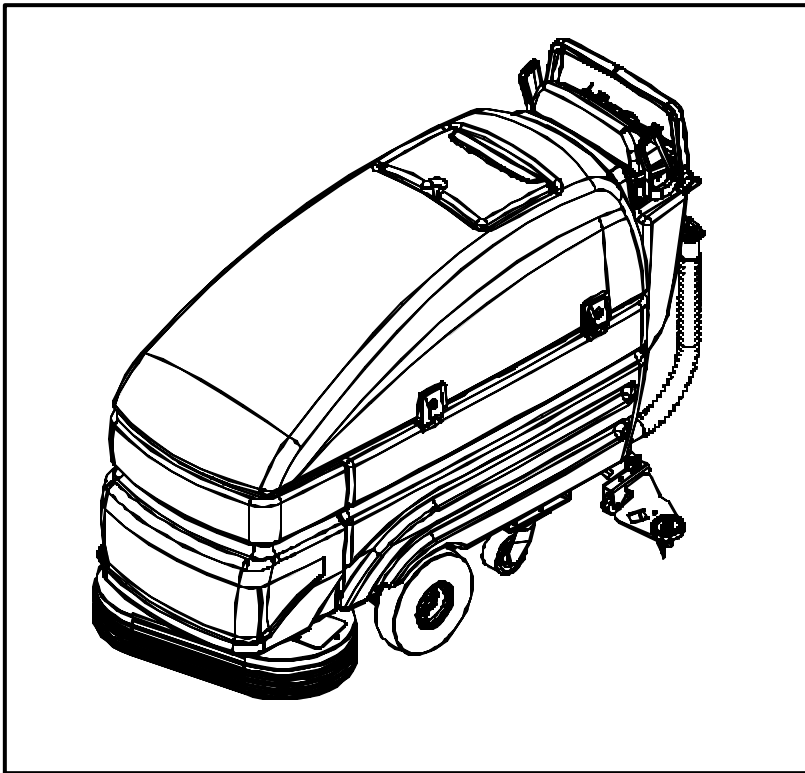


# STRIDE<sup>2</sup>



## WALK BEHIND SCRUBBER



Operating Instructions

**MODELS:** QQSS28      QSS28  
QQSS34      QSS34  
*Beginning with Serial #1000034672*

**QUEST<sup>®</sup>** ... for Continuous Improvement.  
Windsor's Quality Management System is Certified ISO 9001.



*Read these instructions before using the machine*



## MACHINE DATA LOG/OVERVIEW

MODEL \_\_\_\_\_

DATE OF PURCHASE \_\_\_\_\_

SERIAL NUMBER \_\_\_\_\_

SALES REPRESENTATIVE # \_\_\_\_\_

DEALER NAME \_\_\_\_\_

OPERATIONS GUIDE NUMBER \_\_\_\_\_

PUBLISHED \_\_\_\_\_

Copyright 1995 Windsor Industries, Printed in USA

### YOUR DEALER

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

### OVERVIEW

The Stride2 SS is a battery powered, self-propelled, hard floor scrubber intended for commercial use. The appliance applies a cleaning solution onto a hard floor, scrubs the floor with brushes or pads, and then vacuums the soiled water back into the recovery tank.

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# HOW TO USE THIS MANUAL

This manual contains the following sections:

- HOW TO USE THIS MANUAL
- SAFETY
- OPERATIONS
- MAINTENANCE
- PARTS LIST

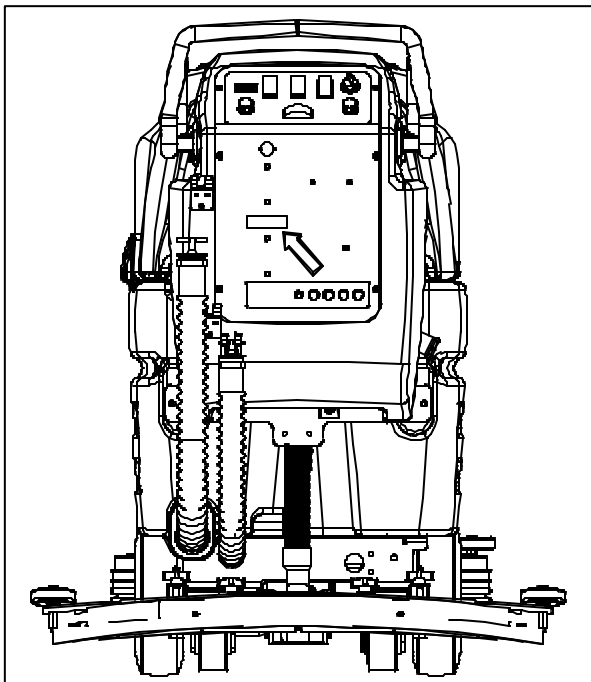
The HOW TO USE THIS MANUAL section will tell you how to find important information for ordering correct repair parts.

Parts may be ordered from authorized Quadra dealers. When placing an order for parts, the machine model and machine serial number are important. Refer to the MACHINE DATA box which is filled out during the installation of your machine. The MACHINE DATA box is located on the inside of the front cover of this manual.

MODEL _____
DATE OF PURCHASE _____
SERIAL NUMBER _____
SALES REPRESENTATIVE # _____
DEALER NAME _____
OPERATIONS GUIDE NUMBER _____
PUBLISHED _____

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The model and serial number of your machine is on the back panel of the machine.



The SAFETY section contains important information regarding hazard or unsafe practices of the machine. Levels of hazards are identified that could result in product or personal injury, or severe injury resulting in death.

The OPERATIONS section is to familiarize the operator with the operation and function of the machine.

The MAINTENANCE section contains preventive maintenance to keep the machine and its components in good working condition. They are listed in this general order:

- Batteries
- Scrub Brushes
- Adjusting Squeegee
- Scrub Deck Skirt
- Squeegee Blade/Brush Head Options
- Service Schedule

The PARTS LIST section contains assembled parts illustrations and corresponding parts list. The parts lists include a number of columns of information:

- **REF** – column refers to the reference number on the parts illustration.
- **PART NO.** – column lists the part number for the part.
- **QTY** – column lists the quantity of the part used in that area of the machine.
- **DESCRIPTION** – column is a brief description of the part.
- **SERIAL NO. FROM** – column indicates the first machine the part number is applicable to. When the machine design has changed, this column will indicate serial number of applicable machine. The main illustration shows the most current design of the machine. The boxed illustrations show older designs. If column has an asterisk (\*), call manufacturer for serial number.
- **NOTES** – column for information not noted by the other columns.

*NOTE: If a service or option kit is installed on your machine, be sure to keep the KIT INSTRUCTIONS which came with the kit. It contains replacement parts numbers needed for ordering future parts.*

# IMPORTANT SAFETY INSTRUCTIONS

When using an battery powered appliance, basic precaution must always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS MACHINE.



## WARNING:

To reduce the risk of fire, electric shock, or injury:

**Use only** indoors. Do not use outdoors or expose to rain.

**Use only** as described in this manual. Use only manufacturer's recommended components and attachments.

If the machine is **not working properly**, has been dropped, damaged, left outdoors, or dropped into water, return it to an authorized service center.

**Do not** operate the machine with any openings blocked. Keep openings free of debris that may reduce airflow.

This machine **is not** suitable for picking up hazardous dust.

**Machine can cause a fire** when operating near flammable vapors or materials. Do not operate this machine near flammable fluids, dust or vapors.

**This machine is suitable for commercial use, for example in hotels, schools, hospitals, factories, shops and offices for more than normal housekeeping purposes.**

Maintenance and repairs **must be done** by qualified personnel.

If foam or liquid comes out of machine, **switch off immediately**.

**Disconnect** battery before cleaning or servicing.

**Before the machine is discarded, the batteries must be removed and properly disposed of.**

**Make sure all warning and caution labels are legible and properly attached to the machine.**

**During operation**, attention shall be paid to other persons, especially children.

**Before use** all covers and doors shall be put in the positions specified in the instructions.

**When leaving unattended**, secure against unintentional movement.

**The machine shall only** be operated by instructed and authorized persons.

**When leaving unattended**, switch off or lock the main power switch to prevent unauthorized use.

**Only chemicals recommended** by the manufacturer shall be used.

**This appliance has been designed** for use with the brushes specified by the manufacturer. The fitting of other brushes may affect its safety.

**Do not** use on surfaces having a gradient exceeding 2% unless the optional parking brake is installed on the machine.

## SAVE THESE INSTRUCTIONS

## **HAZARD INTENSITY LEVEL**

The following symbols are used throughout this guide as indicated in their descriptions:

### **HAZARD INTENSITY LEVEL**

There are three levels of hazard intensity identified by signal words -**WARNING** and **CAUTION** and **FOR SAFETY**. The level of hazard intensity is determined by the following definitions:

#### **! WARNING**

**WARNING** - Hazards or unsafe practices which COULD result in severe personal injury or death.

#### **! CAUTION**

**CAUTION** - Hazards or unsafe practices which could result in minor personal injury or product or property damage.

#### **FOR SAFETY: To Identify actions which must be followed for safe operation of equipment.**

Report machine damage or faulty operation immediately. Do not use the machine if it is not in proper operating condition. Following is information that signals some potentially dangerous conditions to the operator or the equipment. Read this information carefully. Know when these conditions can exist. Locate all safety devices on the machine. Please take the necessary steps to train the machine operating personnel.

#### **FOR SAFETY:**

**DO NOT OPERATE MACHINE:**

Unless Trained and Authorized.

Unless Operation Guide is Read and understood.

In Flammable or Explosive areas.

In areas with possible falling objects.

#### **WHEN SERVICING MACHINE:**

**Avoid moving parts. Do not wear loose clothing; jackets, shirts, or sleeves when working on the machine. Use Quadra approved replacement parts.**

#### **! WARNING**

**Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away. Keep solution tank in raised position when charging. Keep sparks and flames away from the batteries. Do not smoke around batteries.**

#### **! WARNING**

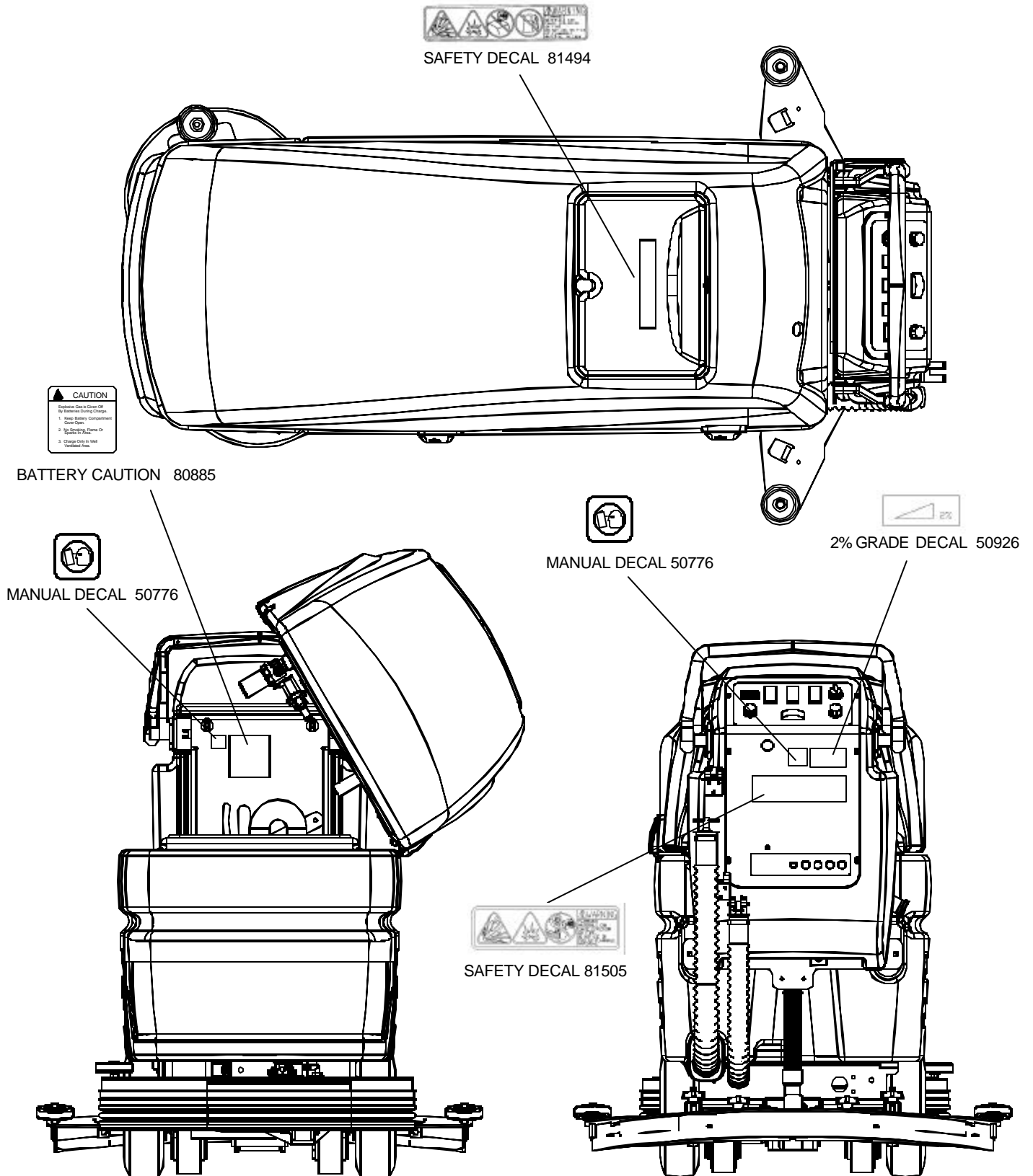
**Disconnect batteries before working on machine. Only qualified personnel should work inside machine. Always wear eye protection and protective clothing when working on or near batteries. Avoid skin contact with the acid contained in the batteries.**

#### **! WARNING**

**Never allow metal to lie across battery tops.**

# SAFETY LABEL LOCATION

NOTE: These drawings indicate the location of safety labels on the machine. If at any time the labels become illegible, promptly replace them.



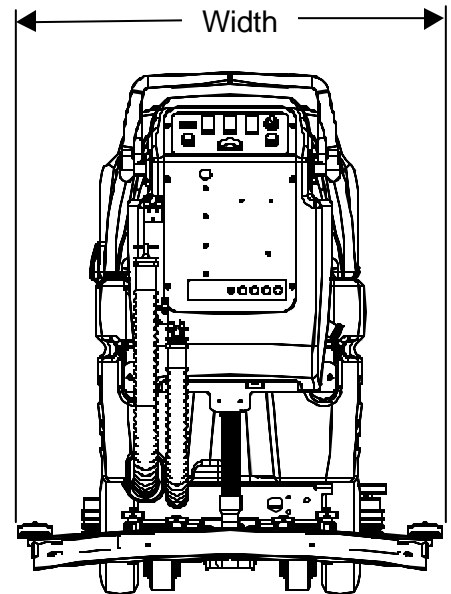
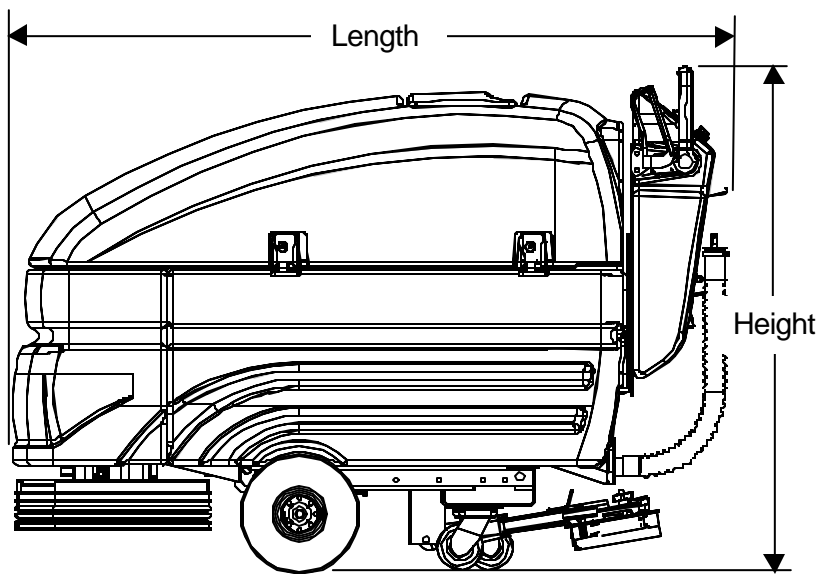
## TECHNICAL SPECIFICATIONS

ITEM	DIMENSION/CAPACITY
Nominal power	2.88 kW
Rated Voltage	36VDC
Rated Amperage	80 Amps
Batteries	6 X 6 Volt 250-305 AH @ 20 hr rate
Scrub Brush Motors	2 X .75 hp (0.56 kW)
Vacuum Motor	.75 hp (0.56 Kw)
Propelling Motor	.75 hp (0.56 Kw)
Mass (GVW)	1425 lbs. (646 kg)
Weight empty without batteries	480 lbs. (217 kg)
Solution Control	Gravity feed, fully variable with automatic shut-off in neutral
Solution tank capacity	35 gal. (132 l)
Recovery tank capacity	35 gal. (132 l)
Scrub brush diameter for 28 in. (71 cm) scrub head	14 in (35.5 cm)
Scrub brush diameter for 34 in. (86 cm) scrub head	17 in (43.0 cm)
Scrub brush pressure	0-200 lbs. (0-91 kg)
Scrub brush speed	200 rpm
Tires	2 x 12 in (30.5 cm) pneumatic non-marking standard
Casters	2 X 4 in (10.2 cm) polyurethane solid non-marking
Foundation Pressure (at recommended tire psi)	38 lbs./in <sup>2</sup> (267 kPa)
Maximum Speed	3.0 Miles/hour (4.8 km/hour)
Coverage with 28 in. (71 cm) scrub head	34,320 ft <sup>2</sup> /hour at 3.0 mph with 2 in. overlap
Coverage with 34 in. (86 cm) scrub head	42,230 ft <sup>2</sup> /hour at 3.0 mph with 2 in. overlap
Frame Construction	Welded cold rolled steel and steel plate with epoxy powdercoat finish.
Brakes (Optional)	Tire lock parking brake, foot activated
Minimum aisle u-turn width with 28 in. (71 cm) scrub head	70 in. (178 cm)
Minimum aisle u-turn width with 34 in. (86 cm) scrub head	73 in. (185 cm)
Maximum rated climb and descent angle with empty tanks and without optional parking brake	2%
Maximum rated climb and descent angle with full tanks and without optional parking brake	2%



## TECHNICAL SPECIFICATIONS

ITEM	MEASURE
Height	45 in. (114 cm)
Length with 28 in. (71 cm) scrub head	68 in. (173 cm)
Length with 26 in. (86 cm) scrub head	71 in. (180 cm)
Width without squeegee and scrub head	26 in. (66 cm)
Width of squeegee for 28 in. (71 cm) scrub head	39.5 in. (100 cm)
Width of squeegee for 34 in. (86 cm) scrub head	39.5 in. (100 cm)
Width of scrub path for 28 in. (71 cm) scrub head	28 in. (71 cm)
Width of scrub path for 34 in. (86 cm) scrub head	34 in. (86 cm)



### SPECIAL NOTES:

The sound pressure level at the operator's ear was measured to be 68 dBA. This was a nearfield, broad-band measurement taken in a typical industrial environment on a tile floor. This appliance contains no possible source of impact noise. The instantaneous sound pressure level is below 63 Pa.

The weighted root mean square acceleration at the operator's arms was measured to be below  $2.5\text{m/s}^2$ . This was a tri-axial, third-octave-band measurement made during normal operation on a composite tile floor. The measurement and related calculations were made in accordance with ANSI S3.34-1986.

## **HOW THE MACHINE WORKS**

The Stride2 is a battery powered, self-propelled, hard floor scrubber intended for commercial use. The appliance applies a cleaning solution onto a hard floor, scrubs the floor with brushes, and then vacuums the soiled water back into the recovery tank.

The machine's primary systems are the solution system, scrub system, recovery system, and directional control system.

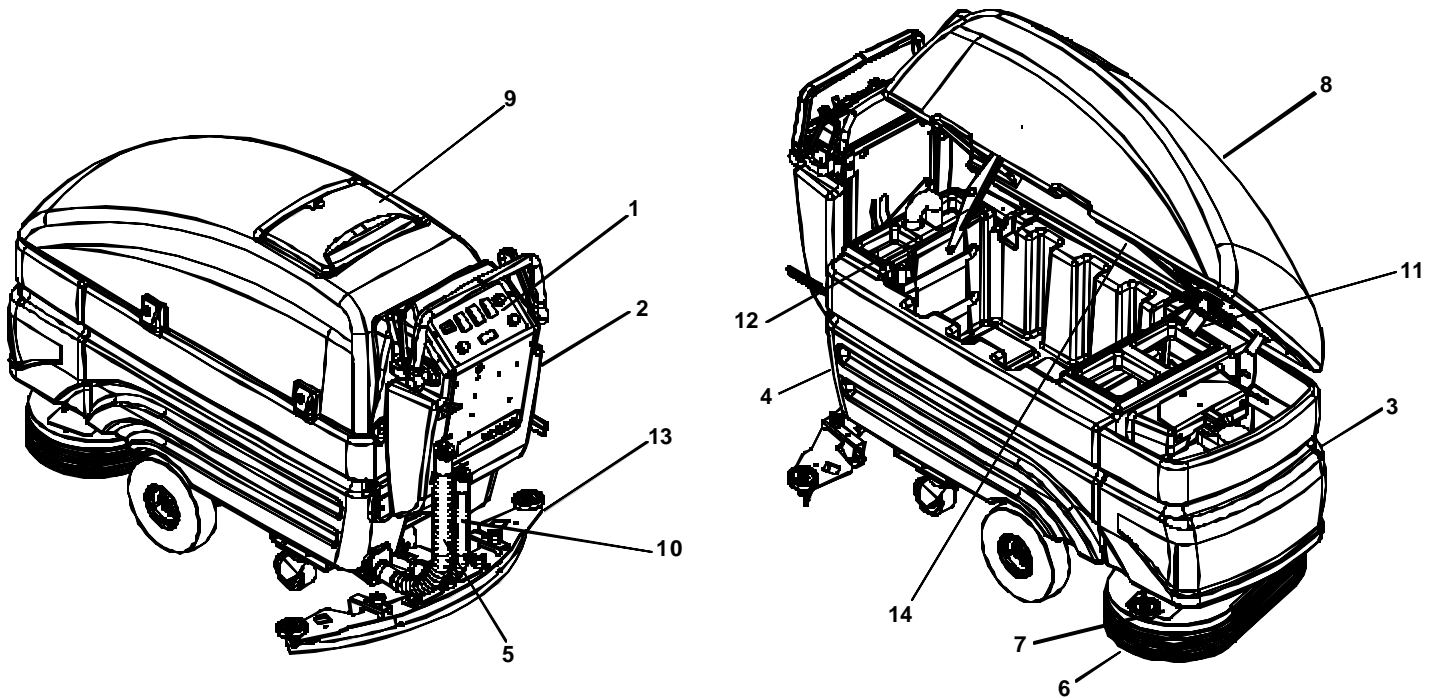
The function of the solution system is to store cleaning solution and deliver it to the scrub system. The solution system consists of the solution tank, strainer, valve and controls. The solution tank stores cleaning solution (water and detergent) until it is delivered to the scrub system. The strainer protects the valve from debris. The valve is a solenoid type valve, which controls the delivery of cleaning solution to the scrub system. The valve automatically prevents solution flow unless the scrub brushes are turned on and the machine is being propelled. The solution control knob controls the amount of cleaning solution delivered to the scrub system by controlling the amount of time the valve is open.

The function of the scrub system is to scrub the floor. The scrub system consists of two rotary type disk scrub brushes, motors, self-adjusting scrub deck skirt, lift actuator and controls. The brushes scrub the floor and the motors drive the brushes. The brush drive hubs allow the scrub brushes to follow irregularities and changes in the floor without losing contact with floor. The self-adjusting scrub deck skirt controls the cleaning solution on the floor so that the squeegee can pick it up. The brush pressure switch controls an actuator, which raises and lowers the scrub deck. The brush pressure indicator corresponds to the amp draw of the scrub brush motors to tell how hard they are working.

The function of the recovery system is to vacuum the soiled water back into the recovery tank. The recovery system consists of the squeegee, vacuum motor, filter, recovery tank and controls. The squeegee wipes the dirty solution off the floor as the machine moves forward. The vacuum motor provides suction to draw the dirty solution off the floor and into the recovery tank. The filter protects the vacuum fan from debris and foam. The recovery tank stores the dirty solution. The float switch in the tank activates the recovery tank full indicator and shuts off the vacuum motor.

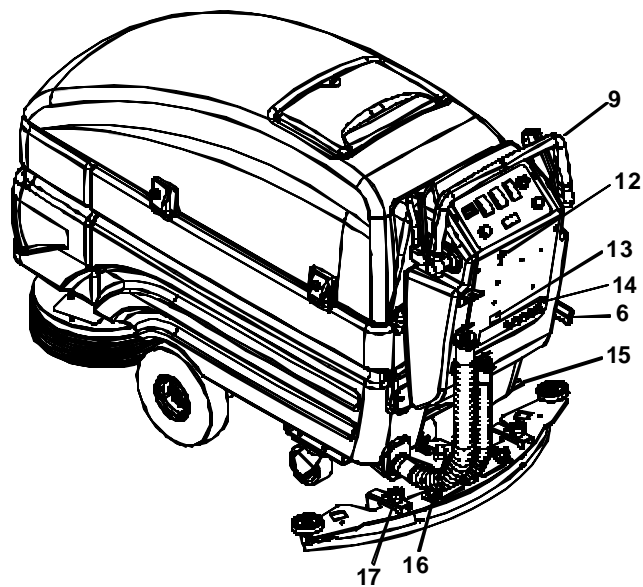
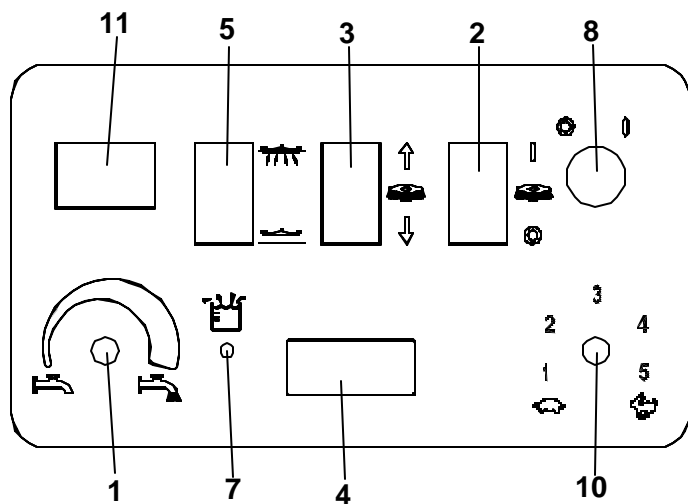
The function of the directional control system is to control the direction and speed of the machine. The directional control system consists of the directional control lever, switches, speed control knob/potentiometer, controller and transaxle. The directional control lever actuates switches, which signal forward or reverse. The speed control knob actuates a potentiometer, which signals speed. The controller interprets the forward/reverse signals from the switches and the speed signal from the potentiometer to command the transaxle to propel the machine in the direction, and at the speed, desired.

## COMPONENTS



1. *Control Panel*
2. *Control Tower*
3. *Front Cover*
4. *Recovery Tank*
5. *Recovery Tank Drain Hose*
6. *Scrub Head*
7. *Scrub Brush Access Cover (Disk)*
8. *Solution Tank*
9. *Solution Tank Cover*
10. *Solution Tank Drain Hose*
11. *Solution Strainer*
12. *Solution Tank Support Arm*
13. *Squeegee*
14. *Vacuum Motor*

## CONTROLS



- 
1. ***Solution Control Knob***
  2. ***Brush Switch***
  3. ***Brush Pressure Switch***
  4. ***Brush Pressure Indicator***
  5. ***Vacuum Switch***
  6. ***Squeegee Lift Lever***
  7. ***Recovery Tank Full Indicator***
  8. ***Key Switch***
  9. ***Direction Control Lever***
  10. ***Speed Control Knob***
  11. ***Battery Charge Level Indicator***
  12. ***Emergency Shut Off Switch (Optional)***
  13. ***Hour Meter (Optional)***
  14. ***Circuit Breakers***
  15. ***Parking Brake Pedal (Optional)***
  16. ***Squeegee Pitch Adjustment Knob***
  17. ***Squeegee Deflection Adjustment Knobs***

## 1. SOLUTION CONTROL KNOB

Controls solution flow to scrub deck.

To increase flow, rotate knob clockwise.

To decrease flow, rotate knob counterclockwise.

If the brush motors are turned off or the direction control lever is in neutral, the flow is automatically interrupted until the motors are turned on again. This feature prevents unintentional draining of the solution tank and allows the operator to adjust the solution flow to the scrub deck without resetting each time the scrubbing operation is interrupted.

## 2. BRUSH SWITCH

Controls the scrub brush motors.

To turn scrub brushes on, press the top of the switch. The brushes will not rotate with the direction control lever in neutral.

To turn scrub brushes off, press the bottom of the switch.

## 3. BRUSH PRESSURE SWITCH

Adjusts the amount of brush pressure to the floor by raising or lowering the scrub deck.

To increase brush pressure, press the bottom of the switch.

To decrease brush pressure or raise the scrub deck, press the top of the switch.

## 4. BRUSH PRESSURE INDICATOR

The brush pressure indicator corresponds to the amp draw of the scrub brush motors to tell how hard the motors are working. The green zone indicates proper operating brush pressure. The red zone indicates excessive brush pressure. Operating in the red zone will cause the brush circuit breakers to trip.

## 5. VACUUM SWITCH

Controls the vacuum motor.

To start vacuum motor, press the top of the switch. The vacuum motor will not operate with the recovery tank full indicator light on.

To stop vacuum motor, press the bottom of the switch.

## 6. SQUEEGEE LIFT LEVER

Raises and lowers the squeegee.

To lower the squeegee, lift the lever from its raised position.

To raise the squeegee, lift the lever from its lowered position.

## 7. RECOVERY TANK FULL INDICATOR

Will light when the float switch indicates a full recovery tank. The vacuum motor will not operate with recovery tank full. The recovery tank must be drained and the vacuum switch or key switch turned off before the indicator light will turn off.

## 8. KEY SWITCH

Controls the power for machine functions.

To turn machine on, rotate key clockwise.

To turn machine off, rotate key counterclockwise.

***FOR SAFETY: Always remove the key when machine is unattended or during service to prevent unauthorized movement.***

## CONTROLS

### 9. DIRECTIONAL CONTROL LEVER

Controls the machine direction, and scrub brushes and solution flow.

To propel machine forward, push the lever forward.

To propel machine backward, pull the lever toward you.

The scrub brushes will not rotate and the solution will not flow to scrub deck with the directional control lever in neutral.

### 10. SPEED CONTROL KNOB

Controls the speed of the machine.

To increase speed, rotate knob clockwise.

To decrease speed, rotate knob counterclockwise.

### 11. BATTERY CHARGE LEVEL INDICATOR

Indicates the charge level of the batteries.

The meter display is divided into 10 vertical bars. Bars illuminated on the far right indicate full charge. Bars flashing near the left side indicate the batteries should be recharged. Further operation of the machine could damage the machine or the batteries.

When the machine is left overnight with less than a full charge, the display may initially indicate a full charge. It will also indicate a full charge if the batteries are disconnected, then reconnected. After a few minutes of operation the meter will give the correct charge level.

### 12. EMERGENCY SHUT-OFF SWITCH (OPTIONAL)

Shuts off machine.

To shut off machine, push the switch.

To restart machine, rotate the switch clockwise.

### 13. HOUR METER (OPTIONAL)

Records the number of hours the machine has been in operation. This information is useful in determining when to service the machine.

### 14. CIRCUIT BREAKERS

Circuit breakers interrupt the flow of power in the event of an electrical overload. When a circuit breaker is tripped, reset it by pressing the exposed button. If a circuit breaker continues to trip, the cause of the electrical overload should be found and corrected.



3 Amp. Protects the machine controls.



30 Amp. Protects the left scrub brush motor.



30 Amp. Protects the right scrub brush motor.



25 Amp. Protects the vacuum motor.



35 Amp. Protects the propel motor.

### 15. PARKING BRAKE PEDAL (OPTIONAL)

Locks front wheels to prevent unintentional movement.

To set parking brake, push down on the foot pedal.

To release parking brake, pull up on the foot pedal.

## 16. SQUEEGEE PITCH ADJUSTMENT KNOB

Adjusts the deflection at the ends of the squeegee.

To increase squeegee blade deflection at the ends, turn knob counterclockwise.

To decrease squeegee blade deflection at the ends, turn knob clockwise.

## 17. SQUEEGEE DEFLECTION ADJUSTMENT KNOBS

Adjusts the deflection along the entire length of the squeegee.

To increase squeegee blade deflection along the entire length, turn the two knobs at the squeegee ends counter-clockwise.

To decrease squeegee blade deflection along the entire length, turn the two knobs at the squeegee ends clockwise.





## TO BEGIN SCRUBBING

### **! CAUTION**

When operating the machine around people, pay close attention for unexpected movement. Use extra caution around children.

### **! WARNING**

Flammable liquids and/or reactive metals can cause explosions or fire! Do not pick up.

1. Turn the machine power on.
2. Lower the squeegee.
3. Turn the vacuum on.
4. Lower the scrub brushes to the floor.
5. Turn the scrub brushes on (brushes will start when machine is propelled).
6. Drive machine forward to begin scrubbing.  
*NOTE: Shut machine off immediately if water or foam is expelled from the machine.*
7. Adjust the speed of the machine, solution flow and scrub brush pressure as necessary.  
*NOTE: Once solution flow rate is set it is not necessary to shut off solution when stopping scrubbing. Solution flow is automatically shut off when brush motors stop. When brush motors are activated, flow automatically resumes.*

## TO STOP SCRUBBING

1. Release the directional control lever.
2. Turn the scrub brushes off.
3. Raise the scrub brushes.
4. Raise the squeegee.
5. Turn the vacuum off.
6. Turn the machine power off.

## DOUBLE SCRUB

Floors which are heavily soiled or have thick accumulations of floor finish may not clean sufficiently with one pass. In these cases it will be necessary to double scrub.

To double scrub, make the first pass over the surface being cleaned with the squeegee up, vacuum off, the solution on, and brushes down. This allows the solution to stay in contact with the soil while loosening the surface accumulation with the brushes. Allow time for the first application to stay in contact with the floor. Length of time between the

first and second pass depends on amount of accumulation and the type of chemical being used. A second scrubbing with the squeegee down and again the solution and brushes on will further loosen soil. The additional application of solution will further assist the difficult cleaning job.

**FOR SAFETY:** When using machine, go slow on inclines and slippery services.

## EMPTYING AND CLEANING TANKS

1. Park the machine next to a floor drain. Drain hose is on left rear corner of the machine.
2. Turn the machine power off and set parking brake, if your machine is equipped with this option.

### SOLUTION TANK

1. Unhook the small drain hose from the retainer. Unscrew T-handle on plug enough to loosen plug, then lower hose in direction of the drain. Slowly remove plug from drain hose.
2. Remove the solution tank cover.
3. Flush the solution tank out with clean water and run several gallons of clean water through systems. Do not use water hotter than 140°F (60°C) to clean tank. Damage may occur.  
*NOTE: Never allow solution to remain in tank. Damage to tank, seals and valves could occur.*
4. Replace the drain plug and secure drain hose in bracket.

### RECOVERY TANK

1. Unhook the large drain hose from the retainer. Unscrew the T-handle on plug enough to loosen plug, then lower hose in direction of the drain. Do not stand in front of end of hose. Recovered solution will come out with force. Slowly remove plug from drain hose.
2. Raise solution tank to access recovery tank. Make sure the support arm is fully engaged. Flush the recovery tank out with clean water. Do not use water hotter than 140°F (60°C) to clean tank. Damage may occur.
3. Clean off the float switch and check for free movement of float. The float switch is located in the front of the recovery tank.
4. Replace the drain plug and secure drain hose in bracket.
5. If machine is to be stored, leave solution tank in raised position.

# MAINTENANCE

## BATTERIES

The batteries provide the power to operate the machine. The batteries require regular maintenance to keep them operating at peak efficiency.

The machine batteries will hold their charge for long periods of time, but they can only be charged a certain number of times. To get the greatest life from the batteries, charge them when their charge level reaches 25% of a full charge. Use a hydrometer to check the charge level.

Do not allow the batteries to remain in a discharged condition for any length of time. Never expose a discharged battery to temperatures below freezing. Discharged batteries will freeze causing cracked cases. Do not operate the machine if the batteries are in poor condition or if they have a charge level below 25% (specific gravity below 1.155).

Keep all metallic objects off the top of the batteries, as they may cause a short circuit. Replace worn or damaged cables and terminals.

Check the electrolyte level in each battery cell before and after charging the batteries. Never add acid to the batteries, use distilled water. Do not allow water level to fall below the battery plates. Portions of plates exposed to air will be destroyed. Do not overfill. Keep plugs firmly in place at all times.

### **! CAUTION**

When servicing machine, avoid contact with battery acid.

### **! WARNING**

Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away. Keep covers open when charging.

### **! WARNING**

Wear eye protection and protective clothing when working with batteries.

### **! WARNING**

Charge batteries in a well ventilated area.

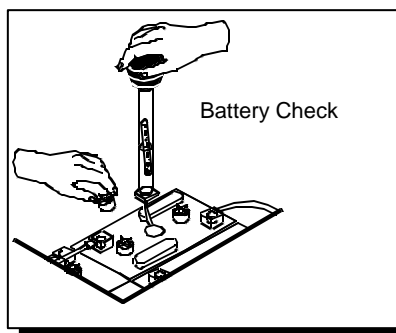
## BATTERY MAINTENANCE

1. When cleaning the batteries, use a solution of baking soda and water. Do not allow the cleaning fluid to enter the battery cells, electrolyte will be neutralized.
2. Maintain the proper electrolyte level in each battery cell. If a cell should accidentally overflow, clean immediately.

3. Wipe off the top of the batteries at least once a week.
4. Test battery condition with a hydrometer at least once a week.
5. Ensure that all connections are tight and all corrosion removed.
6. Every 4 to 6 months, remove that batteries from the machine and clean the battery cases and battery compartment.

## CHECKING BATTERY SPECIFIC GRAVITY

Use a hydrometer to check the battery specific gravity.



## CHECKING GRAVITY

### A. Hydrometer

### B. Battery

*NOTE: Do not take readings immediately after adding distilled water, if the water and acid are not thoroughly mixed, the reading may not be accurate.*

Check the hydrometer readings against this chart.

SPECIFIC GRAVITY @ 80° F (27° C)	BATTERY CONDITION
1.265	100% CHARGED
1.225	75% CHARGED
1.190	50% CHARGED
1.155	25% CHARGED
1.120	DISCHARGED

*NOTE: If the readings are taken when the battery electrolyte is any temperature other than 80° F (27° C), the reading must be temperature corrected.*

To find the corrected specific gravity reading when the temperature of the battery electrolyte is other than 80° F (27°): Add (+) to the specific gravity reading 0.004 (4 points), for each 10° F (6° C) above 80° (27° C).

Subtract (-) from the specific reading 0.004 (4 points), for each 10° F (6° C) below 80° F (27° C).

## TO CHARGE THE BATTERIES

### **⚠ CAUTION**

When servicing machine, avoid contact with battery acid.

### **⚠ WARNING**

Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away. Keep covers open when charging.

### **! WARNING**

Wear eye protection and protective clothing when working with batteries.

### **⚠ WARNING**

Charge batteries in a well ventilated area. Leave the solution tank open.

Use a 36 volt, 20 amp maximum output, DC charger which will automatically shut off when the batteries are fully charged.

1. Stop the machine in a clean, well ventilated area next to the charger.
2. Turn "OFF" machine and set parking brake.

**FOR SAFETY: Before leaving or servicing machine; stop on level surface, set parking brake, turn off machine and remove key.**

3. Drain solution tank and raise the solution tank and lock the support arm. Make sure the support arm is fully engaged.

### **! WARNING**

Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away. Keep covers open when charging.

4. Check the electrolyte level in each battery cell. Before charging, add just enough distilled water to cover the plates. After charging is complete, add just enough distilled water to bring up the level to the indicator ring. If the water level is too high before charging, normal expansion rate of the electrolyte may cause an overflow. Resulting in a loss of battery acid balance and damage the machine.
5. Replace the battery caps, and leave them in place while charging.
6. Unplug the battery connector from the machine.

**FOR SAFETY: When charging, connect the charger to the batteries before connecting the charger to the AC wall outlet. Never connect the charger to the AC wall outlet first. Hazardous sparks may result.**

7. Plug the charger connector into the battery connector. Connect the charger AC plug to a wall outlet. The charger gauge should indicate that the batteries are charging.
8. When the batteries are fully charged, disconnect the charger from the AC wall outlet, then disconnect the charger from the batteries.
9. Connect the batteries to the machine connector.
10. Check the electrolyte level. It should be up to the indicator ring. If necessary, add distilled water.
11. Lower the solution tank.

## CHANGING BATTERIES

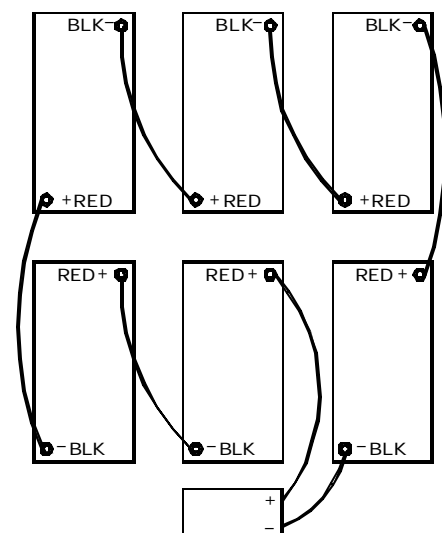
Stop the machine in a clean area next to the charger. Turn off machine.

**FOR SAFETY: Before leaving or servicing the machine; stop on level surface, set parking brake, turn off machine and remove key.**

1. Raise the solution tank.
2. Engage solution tank support arm.
3. Disconnect battery pack from machine.
4. Use the proper size open end wrench to disconnect main ground wire first and secure cable terminal away from batteries.
5. Disconnect main positive lead and secure cable terminals away from batteries.
6. Loosen both terminals on each jumper cable and remove one at a time.
7. Prepare a suitable site to place the batteries.
8. Attach suitable battery lifting device and lift batteries from the machine.

### **! WARNING**

Batteries are a potential environmental hazard. Consult your battery supplier for safe disposal methods.



# MAINTENANCE

## SCRUB BRUSHES

*NOTE: All original equipment brushes are equipped with "Perform Alert®". This feature will tell the operator when it is time to replace the scrub brushes. "Perform Alert®" brushes have pre-trimmed bright yellow tufts to indicate the length of a worn out brush. When the tufts in the scrub brush wear to a length equal to the yellow tufts, the scrub brushes should be replaced.*

There are five different types of brushes available to cover applications from cleaning heavily soiled floors to polishing. A pad driver is also available to take advantage of the many cleaning pads on the market and further add to the flexibility of the Stride2.

Please refer to the following to assist in selecting the proper brush or pad for the work at hand.

## UNCOATED FLOORS

**Aggressive Grit** is a nylon fiber impregnated with silicone carbide grit. It grinds away stain, soil, and removes surface material.

**Mild Grit** is a less aggressive silicone carbide grit suitable for cleaning medium soil conditions. Advantages are faster ground speed than nylon bristles on light solid applications.

**Nylon** is a general-purpose scrub brush with stiff bristles. Polypropylene works well for maintaining concrete, wood and tile floors.

## FINISHED FLOORS

**Nylon Polish** is the softest brush. It will gently clean finished tile or terrazzo floors without removing floor finish or floor material. Used for washing highly polished or burnished floors.

**Nylon** bristles are used in a variety of applications on coated or uncoated surfaces.

**White Pads** (Polishing) are used for dry polishing to achieve a high-gloss appearance, or surface washing on highly polished or burnished floors.

**Red Pads** (Buffing) are used for light-duty scrubbing. When used with a mild detergent they will provide surface cleaning without removing the finish.

**Blue Pads** (Scrubbing) are used for heavy-duty scrubbing and light stripping. The blue pads remove less finish than brown stripping pads, yet will remove black marks, stains and dirt.

**Brown Pads** (Stripping) are used for easy and complete removal of old floor waxes/finishes. They will quickly remove ground in dirt, black heel marks, and spills. When used with the proper stripper, this pad leaves the floor clean and ready for finishing.

The scrub brushes should be checked before each days work for wire, string, wear and damage. The scrub brushes should be replaced if brush bristles are missing or if yellow Perform Alert © indicates minimum brush length.

## REPLACING OR INSTALLING SCRUB BRUSHES

1. With the scrub deck up, turn "OFF" the machine.

**FOR SAFETY: Before leaving or servicing the machine; stop on level surface, turn OFF machine and remove key.**

2. Locate release lever on top of brush or pad driver. Rotate release lever counter-clockwise and the brush/pad driver will release and drop down.
3. To reinstall, center the brush driver under the brush drive hub. Raise until it contacts brush driver assembly. Turn clockwise until release lever plate locks into position.

*NOTE: Check that release plate is completely closed and pad/brush is securely attached. Damage to driver or brush could occur.*

4. Repeat the procedure for the opposite side of machine.

## SQUEEGEE BLADES

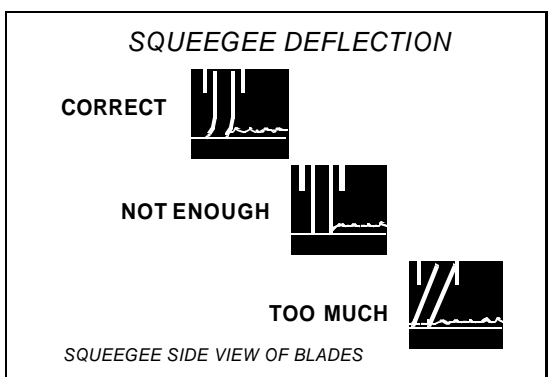
The front squeegee blade allows solution to pass through channels in the blade into the squeegee assembly while maintaining vacuum to provide lift. The front blade has four wear surfaces and can be rotated for extended life. There are three different notch patterns and three different colors of squeegees for varying floor conditions. The red blade has the most notches and is for normal, smooth surfaces. The blue blade has less notches and is for rougher or tiled surfaces. The green blade has no notches and is for rough surfaces such as knobby tile or uneven tile. The linatex blades are used for industrial settings. The front blade should not require regular replacement under normal use.

The rear blade wipes the floor to a near dry condition. It is important the rear blade be in good condition to properly do its job. As with the front blades there are 4 rear blade options; red, blue, green and linatex. Front and rear blades should be color matched. Each squeegee blade assembly has four wear surfaces for extended service.

Check both the front and rear squeegee blades for damage, wear, and adjustment each day in the pre-run check. Change the front blade if it is torn or has an uneven edge. Change the rear blade if it is less than 1/2 the original thickness.

## ADJUSTING SQUEEGEE

Adjusting the squeegee is a two-part process. First, the squeegee assembly must have correct pitch in order for the squeegee blade to have the same deflection at each tip as well as the center. The knob on the squeegee linkage controls the pitch adjustment. The second adjustment is the deflection. Knobs on each end of the squeegee control the Standard Squeegee Assembly adjustment. A color-coded slide bar controls the Smart Squeegee Option adjustment according to the type of floor and squeegee blade employed.



## TO REMOVE SQUEEGEE ASSEMBLY

1. With the squeegee in the up position, turn key switch "OFF".
2. Disconnect vacuum hose from squeegee and loosen both knobs.
3. Pull squeegee assembly rearward from the lifting carrier.
4. Inspect or repair as necessary and reinstall.

## TO REPLACE OR ROTATE REAR SQUEEGEE BLADES

1. With the squeegee in the up position, turn key switch "OFF".
- FOR SAFETY: Before leaving or servicing machine; stop on level surface, turn off machine and remove key.**
2. Remove the squeegee assembly from the machine. Unlatch and remove blade retainer strap and remove squeegee blade.
  3. Rotate the squeegee to new edge position or replace as required. Each blade has four new edge positions.
  4. Install blade on locating pins of squeegee assembly.
  5. Install squeegee retainer strap.
  6. For Smart Squeegee Option Only: Fasten and lock latch, adjust latch only tight enough to take up slack in retaining strap.

## TO REPLACE OR ROTATE FRONT SQUEEGEE BLADE – STANDARD SQUEEGEE ASSEMBLY ONLY

1. With the squeegee in the up position, turn key switch "OFF".
2. Remove the squeegee from the machine. Loosen three thumbscrews and remove the retainer strap and squeegee blade.
3. Rotate the squeegee to new edge position or replace as required. Each blade has four new edge positions. When installing the front blade, tighten the center thumbscrew first. Insure that the retainer strap is pressed against the blade before tightening the outer screws.

## MAINTENANCE

### TO REPLACE OR ROTATE FRONT SQUEEGEE BLADE – SMART SQUEEGEE OPTION ONLY

1. With the squeegee in the up position, turn key switch “OFF”.
2. Remove the squeegee from the machine. Release latch securing retainer strap.
3. Remove front retainer strap.
4. Remove squeegee blade from locating pins on squeegee assembly and rotate to new position or replace as required.
5. Install blade on locating pins of squeegee tool.
6. Replace front retainer strap.
7. Secure strap by locking latch.

### TO ADJUST SQUEEGEE PITCH

1. Choose a smooth, level surface. Turn “ON” the key switch. Lower the squeegee and drive forward at least 2 feet (60cm.).
2. With the squeegee down, stop the machine. Do not allow machine to roll back.

**FOR SAFETY: Before leaving or servicing the machine; stop on level surface, turn off machine and remove key.**

3. Determine the differences, if any, in deflection of the squeegee blade between each end and the middle. Proper adjustment is obtained when deflection is equal all the way across the squeegee blade.
4. To decrease the deflection of the squeegee blade at the ends, loosen plastic knob near the squeegee center. To increase the deflection at the ends of the squeegee assembly, tighten plastic knob.
5. Check the deflection of the squeegee blades again. Repeat steps 1 through 4 until the deflection is equal across the entire rear squeegee blade.

### TO ADJUST AMOUNT OF REAR SQUEEGEE DEFLECTION

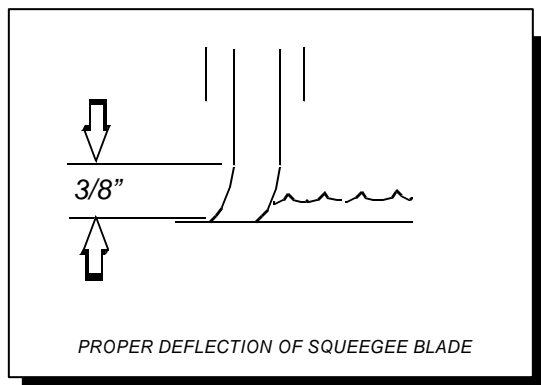
1. Choose a smooth, level surface. Lower the squeegee and drive forward at least 2 feet.
2. With the squeegee down, stop the machine. Do not allow machine to roll back.

**FOR SAFETY: Before leaving or servicing machine; stop on level surface, turn off machine and remove key.**

3. Observe the amount of squeegee deflection. It should deflect 3/8 in. (9.5mm) across the entire width of the squeegee.
4. To increase the squeegee deflection, turn the 2 knobs at the squeegee ends CCW. To decrease the deflection, turn the knob CW.

*NOTE: The deflection should be consistent along the length of the squeegee. If the deflection varies from end to end the knobs can be adjusted independently to correct the variation.*

5. Turn on the key switch. Raise, then lower squeegee assembly. Drive forward at least 2 feet.
6. Repeat steps 2 through 4 until deflection of 3/8 in. (9.5mm) is reached.



**SERVICE SCHEDULE**

**Before  
starting  
the work  
period**

**End of  
work  
period  
before  
storing**

MAINTENANCE	DAILY	WEEKLY	MONTHLY	ANNUALLY
Check battery acid level	*			
Check vac hose connections	*			
Clean the squeegee blades	*			
Inspect brushes or pads for debris: wire string, wear	*			
Inspect vac fan shut off float screen	*			
Drain & rinse tanks	*			
Raise squeegee assembly	*			
Raise scrub deck assembly	*			
Charge the batteries.	*			
Remove the pad drivers/brushes	*			
Check the brushes/pads for damage and/or wear	*			
Clean squeegee blades.	*			
Clean recovery tank shut off & screen	*			
Check battery cells w/ hydrometer		*		
Check solution strainer		*		
Check pivot points, caster and squeegee for proper lubrication		*		
Inspect tank and hoses		*		
Clean tops of batteries and tray			*	
Check battery cable clamps			*	
Use a vacuum to remove lint from the motor windings			*	
Grease casters			*	
Inspect all motors for carbon motor brush wear				*

## MACHINE TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
Poor or no water pick-up	Squeegee out of adjustment	Adjust squeegee
	Debris caught on squeegee	Remove debris
	Worn squeegee blades	Rotate or replace squeegee blades
	Vacuum hose clogged	Clear obstruction from hose
	Vacuum hose disconnected from squeegee or recovery tank	Reconnect vacuum hose
	Vacuum hose damaged	Replace vacuum hose
	Vacuum motor inlet filter dirty	Clean or replace inlet filter
	Recovery tank not sealed	Lower solution tank Replace damaged seals
	Foam filling recovery tank	Empty recovery tank Use less or different detergent Use defoamer
Vacuum motor does not run, or runs slowly	Recovery tank full	Drain recovery tank
	Recovery tank float switch dirty	Clean float switch
	Circuit breaker tripped	Reset circuit breaker
	Loose connection	Check motor wires and connections
	Faulty vacuum contractor	Replace contractor
	Worn vacuum motor brushes	Replace brushes, check commutator
Poor scrubbing performance	Debris caught in scrub brushes	Remove debris
	Worn brushes or pads	Replace brushes or pads
	Improper detergent, brush or pad used	Contact equipment or application specialist
	Low scrub brush down pressure	Increase brush pressure
	Low battery charge	Charge batteries
Brush motors do not run, or runs slowly	Circuit breaker(s) tripped	Reset circuit breaker(s)
	Loose connection	Check motor wires and connection
	Faulty brush motor contractor	Replace contractor
	Worn brush motor brushes	Replace brushes, check commutator



## MACHINE TROUBLESHOOTING

<b>PROBLEM</b>	<b>CAUSE</b>	<b>SOLUTION</b>
Little or no solution flow to the floor	Solution tank empty	Fill solution tank
	Solution flow turned off or set too low	Turn on or increase flow setting
	Solution strainer plugged	Clean solution strainer
	Solution hoses obstructed	Clear obstruction from hose
	Solution solenoid valve obstructed or stuck	Clean or replace
	Vent hole in solution tank lid obstructed	Clear obstruction from vent hole
No power to machine	Battery disconnected	Check all battery cable connections
	Emergency shut-off activated	Reset
	Battery connections corroded	Clean connections
	Faulty main contactor	Replace contactor
	Faulty key switch	Replace switch
Little or no propel	Low battery charge	Charge batteries
	Machine turned on with control handle not in neutral	Allow control handle to return to neutral. Restart
	Wheels spin	Decrease brush pressure
	Controller overheated	Allow cool down period
	Loose connection	Check motor wires and connection